

INFORMATION UPDATE

FROM FIBRE ALASKA

To prevent the spread of COVID-19. To protect your home or business, and our teams, we've changed our installation process. Here are the steps we're taking to keep you connected:

1. We will call you and discuss the process with you. During your designated service installation appointment time, our field technician will come to your location.
2. We will complete outside work .
3. Instead of coming inside your home to place router or cable , we will deliver it to your doorstep.
4. We will call you during your installation time to reach you. We will instruct you on placement of your router or cable. We will walk you through additional troubleshooting if needed during the phone call.

Thank you for your patience during this time and we appreciate you as a valued customer.

We are continuing to monitor our systems and network 24/7 and remaining prepared, as always, to respond to business needs as they arise.

We will continue to offer unlimited internet, with no data caps, to all customers as always.

Fibre Alaska -Your local service provider -keeping you connected and giving you peace of mind is our priority. We have business continuity plans in place to ensure we continue to deliver service and meet your needs.

For more information or question please call us at 907 697 2704